

Our telephone service provided by SBC is exceptionally poor. They make no attempt to rectify the problems. They use line splitters and other devices to add new customers in the area and do nothing but degrade the existing service provided.

Our service is out 2-5 days every 2-3 months over the past four years. This has got to stop or we need to get reduced rates because SBC does not deserve to be paid for service they don't provide.